QUALITY POLICY

KINECO | KAMAN COMPOSITES

"KKCI IS COMMITTED AND PROMISES TO ACHIEVE ORGANIZATION EXCELLENCE IN DEVELOPING AND MANUFACTURING COMPOSITE STRUCTURES AT A SUSTAINING AND UNSURPASSED LEVELS OF QUALITY AND COMPLIANT TO ALL APPLICABLE REQUIREMENTS WITH THE AIM OF MEETING AND EVEN EXCEEDING CUSTOMER SATISFACTION"

OUR QUALITY POLICY COMPRISES OF:

- KKCI WILL ALWAYS STRIVE TO PROVIDE UNQUESTIONABLE QUALITY AND SERVICE IN THE MOST EFFICIENT AND CONSISTENT MANNER POSSIBLE THROUGH QUALITY PROCEDURES AND A PROCESS OF CONTINUAL IMPROVEMENT.

- MANUFACTURING AND SUPPLY OF EXCELLENT QUALITY PRODUCTS TO OUR VALUED CUSTOMERS THROUGH ADHERENCE TO THE BEST INDUSTRY PRACTICES.

- ENSURING STRICT COMPLIANCE WITH PREVAILING NATIONAL AND INTERNATIONAL STATUTORY/REGULATORY REQUIREMENTS AND CUSTOMER SPECIFIC STANDARDS.

- TREATING HEALTH, SAFETY AND ENVIRONMENTAL PROTECTION AS AN INTEGRAL PART OF THE QUALITY STRATEGY.

- SAFE AND PLEASANT WORKING ENVIRONMENT FOR EMPLOYEES, ASSOCIATE, SUBCONTRACTORS AND OTHERS WHO ARE ASSOCIATED WITH THE COMPANY.

- ENHANCING CUSTOMER SATISFACTION THROUGH CONTINUOUS IMPROVEMENT.

  C = CUSTOMER SATISFACTION
  O = OPERATIONAL EXCELLENCE
  M = MATERIAL AND RESOURCE PLANNING
  P = PRODUCT SAFETY
  O = OPPORTUNITIES FOR IMPROVEMENT
  S = STATE OF THE ART MANUFACTURING
  I = INDUSTRY 4.0
  T = TOTAL PRODUCTIVE MAINTENANCE
  E = EMPLOYEES SAFETY AND SATISFACTIONS

DATE: 28th DECEMBER 2023	SHEKHAR SARDESSAI	
PLACE: GOA	*CHAIRMAN AND MANAGING DIRECTOR*	

QUALITY OBJECTIVES

- ✓ ZERO CUSTOMER COMPLAINTS

- ✓ SCRAP RATE LESS THAN AND EQUAL TO 2%

- ✓ FIRST TIME RIGHT PERCENTAGE GREATER THAN AND EQUAL TO 85%

- ✓ ZERO CASES PER MONTH FOR FOD FINDINGS

- ✓ UNEXPECTED BREAKDOWNS LESS THAN ONCE IN SIX MONTHS

- ✓ EMPLOYEE TURNOVER LESS THAN 5% OF TOTAL FTEs

- ✓ ON TIME DELIVERY GREATER THAN AND EQUAL TO 95%

- ✓ 100% ADHERENCE TO INTERNAL AUDITS

- ✓ AGE OF DOCUMENTS LESS THAN AND EQUAL TO 3 YEARS

DATE: 28th DECEMBER 2023	SHEKHAR SARDESSAI	
PLACE: GOA	*CHAIRMAN AND MANAGING DIRECTOR*	